

Release Date: 21/07/2010

## The Network House Achieves Mark of Excellence

---

Burton-on-Trent based IT business The Network House has been awarded the prestigious Accredit UK mark as recognition of their approach to quality. In order to be recognised as one of the top suppliers in the industry The Network House has undergone a rigorous assessment completed by an independent 3<sup>rd</sup> Party Assessor. The assessment covers everything from how The Network House manages its employees through to the processes that are in place to ensure consistent high quality performance and proves their commitment to continuous improvement throughout the business.

Accredit UK is a mark of excellence for the Information and Communications Technology (ICT) industry and identifies businesses that will deliver ICT solutions to a high standard.

Emma Carruthers, Marketing Manager at The Network House highlighted the importance of using accredited IT companies, and why The Network House worked hard to achieve this standard.

She said, 'Receiving the Accredit UK certification is an outstanding achievement for The Network House, this adds weight to our capabilities and the systems and procedures we have in place to support our business clients. This award for excellence in IT Support and Solutions ensures that our current and future customers receive the highest standard of IT support and customer care. Accredit UK certified businesses have shown that they have well-trained and managed people, a track record of first-class performance and excellent internal processes and we are delighted to be the first business in the area to achieve this standard.'

Ian Edwards, who carried out the Accredit UK assessment adds,

"The Network House is a small company that strives to provide a first rate service to their clients with clearly defined and easy to understand support packages. In seeking Accredit UK certification they have put a number of systems and procedures in place to help them maintain the quality of their products and services as the business grows. I congratulate them on their success in achieving certification which reflects the effort they put into the process."

Vaughan Shayler, Managing Director for Accredit UK said "By using the Accredit UK standard, The Network House is helping to make it easier for purchasers to feel confident to buy services from technology companies. 94% of people that we surveyed think that the Accredit UK standard is a good idea. That is because it solves their burning need - they can now get what they want without fear".

**ENDS**

---

### Notes to the Editors

1. ABOUT ACCREDIT UK: Accredit UK helps businesses use and trust IT solutions. It is a quality mark that promotes trust in IT and helps suppliers prove their excellence. It proves to potential IT purchasers that companies holding the mark operate with appropriately skilled people and clearly defined processes, and that they have a track record of meeting customers' expectations.

Westwood House, Westwood Business Park, Coventry CV4 8HS

**The Network House**  
IT Services - Installations - Networking

Telephone: +44 (0)2476 496217

Fax: +44 (0)845 006 8871

Website: [www.accredituk.com](http://www.accredituk.com)

Email: [info@accredituk.com](mailto:info@accredituk.com)

**ACCREDITUK**  
ASSURED QUALITY FOR IT

2. CONTACT DETAILS: For more information please consult the Accredit UK website at: [www.accredituk.com](http://www.accredituk.com) or contact: Gavin Gardner, Accredit UK T: 02476 496 217 E: [gavin.gardner@accredituk.com](mailto:gavin.gardner@accredituk.com)
3. For IT support and general enquiries contact: The Network House, IT Support & Repair Centre, Derby Road, Burton-on-Trent, DE14 1RR. Tel 01283 544290, email [info@thenetworkhouse.com](mailto:info@thenetworkhouse.com). [www.thenetworkhouse.com](http://www.thenetworkhouse.com)

Accredit UK Ltd.

Registered office: Unit 6, Westwood House, Westwood Business Park, Coventry, CV4 8HS.

Registered in England Number: 4850531